

केन्द्रीय शैक्षिक प्रौद्योगिकी संस्थान  
राष्ट्रीय शैक्षिक अनुसंधान और प्रशिक्षण परिषद्  
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विद्यया ऽ मृतमश्नुते



एन सी ई आर टी  
NCERT

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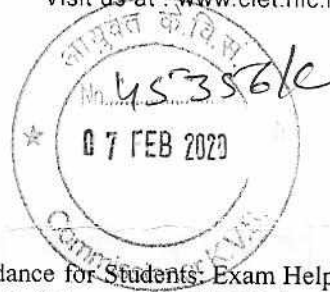
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Prof. Amarendra Prasad Behera

Joint Director

F.No.3-61/2019-20/CIET/MPD/SWAYAM PRABHA



31 Jan. 2020

**Sub:** Request to disseminate information about 'Guidance for Students' Exam Helpline' to be telecast LIVE on SWAYAM Prabha DTH-TV Channel #31 run by NCERT for school and teacher education

Sir/ Madam,

You may be aware that the Central Institute of Educational Technology (CIET), a constituent of National Council of Educational Research and Training (NCERT) is an apex body, involved in research, development, training and extension activities in the field of Educational Technology and ICT. CIET is also working on the convergence of technology for upgrading the reach and quality of school education and teacher education through ICT - pedagogy and content integration.

As a part of implementation of "Digital India Campaign" CIET-NCERT is involved in creation of quality digital contents and disseminate those through portals (DIKSHA, NROER, and ePathshala) and mobile apps and online courses. Further it is to inform you that SWAYAM PRABHA project has been conceived by Ministry of Human Resource Development (MHRD), Government of India with the purpose to run 32 DTH TV Channels to telecast high quality educational programs on 24X7 basis. NCERT is running one of these DTH-TV Channel #31 named as 'Kishore Manch' for Secondary and Senior Secondary School students, teachers and teacher educators. Every day, there is new content of six hours which is repeated 3 times a day, allowing students to choose the time of their convenience and watch video contents. To watch the channel, one has to set the following parameters in the Set-top box:

" Downlink Frequency: - 11670 MHz ; Polarization: - Vertical ; LNB Frequency: - 9750 ;  
Symbol Rate:-<sup>3/4</sup>29500 Ksps FEC "

After setting the above mentioned parameters, viewers can watch the telecast of 'Kishore Manch' Channel on DD Free Dish (Channel No. 128) and Dish TV (Channel No. 2370). Besides, the "Swayam Prabha 31" can be searched, accessed and viewed on Jio TV Mobile App as well.

Monthly telecast schedule is available on website and can be downloaded through CIET (ciet.nic.in) and NCERT (ncert.nic.in) official websites well in advance. Besides, we have initiated a half-an-hour interactive live discussion program on various topics related to different subjects of secondary and senior secondary classes. The subjects like teacher education, Art & Craft, Vocational Education, Guidance and Counselling, ICT in Education, Research etc are also being covered. This initiative has been successfully continuing since 29th December 2017 with active support from expert faculty of NCERT and other collaborative partners. A Live phone-in program can be viewed from 04:00 pm to 04:30 pm on every working day i.e. Monday to Friday (except gazetted holidays).

Apart from that, CIET, NCERT has initiated a Live interaction series on School Leadership for Head Teachers/Principals of schools in collaboration with National Centre for School Leadership, National Institute for Educational Planning and Administration (NIEPA), New Delhi. These programmes can be viewed on every Friday (except gazetted holidays) from 4:45 pm to 5:15 pm. These Live programmes are also simulcast on 'NCERT Official' YouTube Channel.

pathshala.gov.in, nroer.gov.in, swayam.gov.in, swayamprabha.gov.in, iccurriculum.gov.in, ncert.nic.in, ciet.nic.in



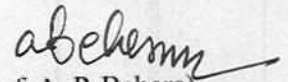
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In addition, CIET NCERT has been transmitting a special live interactive program on 'Guidance for students: Exam helpline' for one hour every working day with the purpose to solve the issues, problems and challenges of students and other stakeholders related to examinations. This year, **we are going to start examination helpline w.e.f. 3rd Feb 2020 to 30th March 2020, Monday to Friday at 4:00 pm to 5:00 pm.** The students, teachers and parents may interact with the experts on our toll free no. 180011265 & 1800112199, email id ([ciet.kishoremanch@gmail.com](mailto:ciet.kishoremanch@gmail.com)) and through Social Media platforms of NCERT & CIET i.e. Youtube (NCERT Official), Facebook (@ncertofficial), and Twitter account of CIET (@ciet\_ncert) or NCERT (@ncert), and ePathshala "Kishore Manch" Mobile App. Under the initiative of 'Question with Selfie', students, teachers, parents, teacher educators and other stakeholders may also send their query through making their own video(s) or text with photo and share it on [ciet.kishoremanch@gmail.com](mailto:ciet.kishoremanch@gmail.com). These selfie photo and videos will be telecast on 'Kishore Manch' after reviewing the entries.

Through this letter we would like to request you all to disseminate about '**Guidance for students: Exam helpline**' Live interactive programs to be held from 3<sup>rd</sup> February onwards on SWAYAM Prabha DTH TV Channel of NCERT. The panellists in the programmes include NCERT faculty, psychologists, school counselors, nutritionist etc.

This is a humble request to make our efforts successful by sharing the above mentioned information and about Live examination helpline on SWAYAM Prabha Channel 'Kishore Manch'. If you have any questions, comments suggestions etc. please feel free to revert us back on our contact details given herewith.

Yours Sincerely



(Prof. A. P. Behera)

Joint Director, CIET, NCERT

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